

PRIVACY STATEMENT

Protecting your privacy is important to us. We collect information about our tenants as required to conduct our business and fulfil our obligations, but we do not collect or store unnecessary information. How we share personal information with third parties is described in our [Privacy and Confidentiality Policy](#).

Under our Privacy and Confidentiality Policy we may share your information as required by other organisations or entities for the effective running of our business or as requested by statutory or legal bodies. Examples of with who and why we may share your information includes, but is not limited to, the following:

- Local government (i.e. council officers): Providing contact details for the issue of infringement notices or other council business;
- State or federal government departments (including Centrelink), members of parliament or their staff, ombudsman: As requested by them, or in response to investigations or complaints;
- Maintenance and other service contractors: Providing contact details for them to arrange appointments for maintenance services or other property management processes;
- Property valuers: Contact details for them to arrange appointments to undertake market rental or property valuations;
- Police: As instructed by them or to report matters as deemed appropriate;
- Emergency Services (Tasmanian Fire Service, Police, Ambulance, SES): As required.

We will also use your contact details to provide you with information, advice, request your feedback or other tenancy service material.

We will only share your private information with certain services (for example personal support services) with your prior consent.

Our full Privacy and Confidentiality Policy is available on our website <https://centacareevolve.com.au/tenants/policies> or from our office.

Address: Shop 2, 28 Green Point Road, Bridgewater, TAS 7030

Phone: 6173 0060

Email: centacareevolve@aohtas.org.au